

APPENDIX E

Date	Time	Officer	Notes
05/03/2016	23:25	Farhad Chowdhury	Notice check photo taken notice displayed.
08/07/2016	22:56	Wesley McArthur	I undertook an induction with the premises' DPS Alfred Mansaray. Induction sheet signed by Mr. Mansaray.
16/09/2016	23:15	Alexander Lisowski	Venue visited at 23.15pm, Friday, 16th September, 2016, with Adam Burchett (Markets) and NTE Police. The owner, Mr Doe, and the DPS were present. Doe stated that the venue wasn't open yet. However, although there weren't any customers present, the front door was open and manned by SIA staff. The search arch by the front door was switched on and there was lighting on in the public area of the bar. Following breaches of the licence were found: Only 4 SIA staff, instead of the 6 required by the licence, were present. Two of the SIA staff are meant to have search wands. None of them had a search wand. There were 2 search wands at the venue in a cupboard away from the front door. Each day, all the SIA staff working at the venue are meant to be recorded on the ID scanning system. At the time of my visit they weren't logged on. The venue is meant to have a drugs & weapons amnesty box of a design approved by the Police. The one they had was not approved by the Police. Doe stated that he had informed Police of 3 possible designs he was prepared to buy, but was awaiting the approval of the Police.
26/11/2016	01:30	Richard Kalu	Visit to premises with Farhad Chowdhury. Licensing induction completed with management DPS of the premises Alfred Mansaray. When we arrived there was X2 male SIA members of staff and X1 female member of staff on the door. Club scan was operational and we witnessed club scan being used. The entry of scanned patrons was checked and found to be compliant ATOV. We entered the premises and identified ourselves to the DPS Alfred Mansaray who was on site and completed the licensing induction. Words of advice given in relation to the incident record book and I advised that this needed to be updated every time there was the refusal of sale of alcohol. I have also advised the DPS that the premises licence required additional SIA staff to be present on site when the premises was operational. The DPS advised me that a visit had been carried out by the Police last weekend and that no issues in relation to the licence had been raised. Club scan was operational and CCTV was operational and he did not understand why we were at the premises to check the same thing again. The DPS raised concern that the premises was receiving a higher than average amount of visits. I

			advised him that the Night Time Economy worked over the weekends so it was likely as a major venue in the borough that he would receive visits from various responsible authorities to check compliance as this was done jointly and independently as we were all checking various aspects to ensure compliance with the licensing Act 2003. Management welcomed the visits and advised us that his door was open and that he did not mind the visits, however it caused tension with patrons when there was a visible police presence. I advised management that he should use this as assurances to patrons that they were safe and that the premises was being monitored. The DPS enquired about some of the conditions on the premises licence and enquired about how he could get some of the conditions removed as they were somewhat confusing due to the numbers of conditions placed on the licence which essentially meant the same thing. CCTV checked and found to be compliant. There was a comprehensive CCTV system in place at the premises and all entry points covered by cameras. The DPS was fully conversant in the licensing hours of trade and conditions on licence. X6 patrons were in the premises when we left the premises and I will be scheduling a repeat visit to the premises when they fully operational.
03/12/2016	02:15	Richard Kalu	Visit to premises with Ken Andrews. Arrived at the premises and parked up just at the front of the premises. Noted X2 SIA members of staff just at the entrance of the premises and X1 female SIA member of staff. Noted X8 patrons leave the premises within a 10 min period however we did not witness and new entry into the premises. I note that there was large group of patrons waiting to gain entry into K-CHE.
04/12/2016	02:00	Natasha O'Donogue	Attended premises with Ken Andrews to ascertain if allowing entry after the permitted time of 02.00hrs, observed a queue of approx. 10 people to get into the premises, SIA staff seen 1xfemale and 3x male. Spoke to DPS Alfred Mansaray, ID scanner in operation. Advised of reason for visit and to ensure that after 02:00 shall be no new entry to premises, he did say that they shut the barrier / gate at 02:00 to make sure no one else can enter. Smoking area is at the back of the premises and he said they close the club at 04:00 hrs, capacity is 400 was about 150 people in at time of visit.
10/12/2016	02:20	Richard Kalu	Visit to premises with Adam Burchett. X3 SIA staff stood at the front of the premises. X1 SIA member of staff stood at the front of the premises with a metal detector. X1 of the SIA members of staff stood at the front of the premises was a female SIA member of staff. Front doors were closed by SIA staff then they went into the premises. No patrons located at the front of the premises.
07/01/2017	02:30	Richard Kalu	Visit to premises with Sue Hunter. Premises closed ATOV.
26/08/2017	03:05	Richard Kalu	Visit to premises with Farhad Chowdhury. Full licensing inspection carried out with Alfred Mansaray. Arrived at premises and no audible amplified music could be heard outside the

			<p>premises. X4 SIA staff at the front of the premises carrying out ID checks before being ushered to a hole in the wall where club scan was being operated from. X2 patrons waiting to gain entry into the premises who were checked by SIA staff then allowed entry. Requested to speak to management of the premises and SIA staff called out a Mr Alfred Mansaray to the front of the premises. Mr Mansaray invited us into the premises which was operational with X15 patrons within the premises. X6 patrons were beside the bar some drinking and some ordering alcohol. The rest of the patrons were dancing and talking. The premises had a very low occupancy and Mr Mansaray asked if we would like to come down to his office. I said that would be fine however I would like to have a quick walk around the premises. Amplified music was being played and I checked the doors leading to the main street at the side of the premises which was closed. X1 SIA security member of staff was located in the smoking area however no patrons were located in this area at the time of inspection. We then proceeded to go to the basement of the premises to the office room. Within the office were two very large monitoring screens which were connected to the CCTV system of the premises. The CCTV system had a multi point camera system with HD quality footage being relayed to the viewing screens. CCTV recordings for 31 days were in place. No doors of the premises left open or ASB activity witnessed ATOV. A white party was taking place in the premises (all patrons dressed in white) and it was commented that they did not think the night was going to be very busy and they would probably finish early. I was advised that that it was envisaged that there would be possibly be 100people attending the premises but it was highly unlikely that this would happen. Complaint discussed with Mr Mansaray about sound escape from the premises and ASB. Mr Mansaray advised me that his premises was under control and that management were acting responsibly to ensure dispersal from the premises was done quickly and efficiently. Mr Mansaray advised me that there had been numerous incidents in regards to Club located above the 701 club. Mr Mansaray advised me that the sound escape that was being complained about was actually coming from the club upstairs as they frequently left their doors open and that the club had bad acoustic soundproofing which meant sound travelled. Operator has raised concern about some of the conditions which have been placed on the licence. Operator would like to discuss the licence and conditions with the responsible authorities to tidy up the licence. I have provided my contact details and asked operator to contact me next week to discuss.</p>
02/09/2017	00:20	Wesley McArthur	<p>Visit to the premises with Roy Fielding (RF). I met with the DPS, Alfred Mansaray (AM) and the business owner, Eric Doe (ED). I conducted a full inspection. Breaches of the following conditions were noted: 288 – The clock on the CCTV was three minutes slow</p>

			<p>307 – No accommodation limit has been set in respect of the premises. There was only an ‘in’ clicker being used so there wasn’t an accurate tally of how many persons were at the premises; however the premises were very under occupied as only about 20 customers (max) were present ATOV.</p> <p>344 - Staff hadn’t undertaken a ‘recognised’ training scheme (I advised ED that I would inform him of a suitable training scheme).</p> <p>345 – Beverages were being consumed in the smoking area. N.B. it is unlikely that the smoking area is compliant with the Smokefree reg's – information to be sent in regards to the Smokefree legislation</p> <p>349 – Acoustic seals, brushes or self closers were not installed on relevant doors</p> <p>353 – Drinks were being permitted outside (in the smoking area)</p> <p>357 – There was no dispersal policy</p> <p>379 – No pre-opening security checks had been undertaken</p> <p>392 – The location of car parks and travel facilities were not identified on all promotional materials (see attached flyer)</p> <p>4AI – No refusal register was available</p> <p>793 – No staff training records were available re’ the LA2003 or the premises licence T&C’s</p> <p>On conducting a walk-round of the premises no H&S concerns were noted. The premises appeared to be sound and in good repair. The toilets were in good order and no emergency routes / exits were obstructed / locked. ED stated that he wanted to vary the licence to remove conflicting / superfluous conditions. I briefly advised him of the procedure and told him to contact me for more detailed information.</p>
11/11/2017	00:55	Mark Orton	<p>Visited premises to re-inspect as a variation application had been submitted. Also present was Matt Bourne, Trading Standards and Sgt Keith Dempster, NTET Police. Approached premises and introduced ourselves to the door staff and I ask to speak with the DPS Alfred Mansaray who invited us into the premises. I informed him that I was to inspect the premises to ensure compliance as a variation had been submitted. I asked Alfred M how many security staff were on duty as when I checked the register only three had signed in. It was evident that there was Inadequate SIA provision, with only three on duty ATOV, 2 males and 1 female. Upon checking records for previous nights, it was apparent that the provision of SIA has fallen short of requirements. DPS stated that as it was quiet on Fridays they only had 3 SIA. I asked if he was expecting any more security staff on duty and he stated that no further security staff were expected. Search wands were available to security staff. Breach of condition 341</p> <p>I had to check whether the CCTV system was working satisfactorily but Alfred M was unable to show me as he didn’t have access to the office in the basement where the CCTV system</p>

			<p>was accessed from. At this point I asked if there was anyone available who could give me access and he stated his manager, Eric Doe could but he wasn't available as he was out. Alfred M called Eric Doe and informed him of our presence and Alfred was able to relay to me that his manager would be coming to the premises. (Licensee / Director turned up to premises approx. 45 minutes after we arrived and was able to show footage from 13 October 2017 at 03:00hrs. Mr Eric Doe stated that there is usually one person present who operates the CCTV system if he isn't there. I asked Mr Doe why he wasn't there and he stated that his partner had just had a baby. I asked what procedure was in place for incidents such as this and he became irate and said that people can't always work all the time. Mr Doe was able to operate the CCTV system and show that it holds footage for the required duration of 31 days. If Mr Doe hadn't been able to attend, the CCTV footage would not have been available. Breach of condition 289</p> <p>I asked to check the ID scan system, and this only showed 4 males as being allowed entry, this didn't tally with patrons (males and females) inside the premises atov. There were two staff members in the area used to scan ID, but neither could explain why only 4 patrons had been scanned. This also could not be explained by licensee or DPS. Atov there were approximately 20 patrons present, male and female. This did not include members of staff working in the bar area, ID scanning area or any of the security staff. Breach of condition 342</p> <p>No record keeping of numbers of patrons in the premises atov was provided. I estimated there approximately 30 persons including staff members at the premises atov. Breach of condition 307.</p> <p>The training records were very poor, and certainly did not cover all members of staff present. No written authorisations for bar staff. In general, record keeping was ad-hoc. Breach of condition 793.</p> <p>When Alfred M was questioned re. search provisions and "large bags" cloakrooms etc. answers were vague as to what constituted a large bag and when bags were allowed into the venue. Breach of condition 377.</p> <p>The incident book was very poorly filled in and didn't tally with security log with details of incidents. For example when the security log stated it was busy on a particular date, the incident log had no corresponding entry. Breach of condition 364.</p> <p>As a note of concern, when Mr Eric Doe returned to the premises after receiving the call from the DPS Alfred Mansaray, he was very agitated and stated he was being victimised as other officers of the council and the police had visited in the recent past. He suggested that it could be because of nature of the premises and it's mostly African patrons that it was getting attention. I responded to Mr Doe that the reason we were present was because of the</p>
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			variation that had been submitted. Mr Doe was very loud and demonstrative for approx. 5 minutes. Mr Doe stated that he was a recognised member of the community and had just returned from a fund raising event in central London with his partner, who was also present. Whilst the inspection was taking place, and the deficiencies in the managing of the premises became evident, Mr Doe appeared to become agitated with the DPS, Alfred Mansaray, with Mr Doe stating that the DPS should know better and is familiar with how the premises should operate. The summary of the licence was present as was the copy of the premises licence. Drinks were being served in plastics, no drinks were being consumed outside, barriers were in place to assist with crowd control, SIA staff had radio sets available, no customers were seen wearing sunglasses or hats, but the DPS was wearing a peaked cap atov. A drugs amnesty box was available and the DPS stated that periodically the Police will empty it. I asked if the use of the amnesty box is recorded and the DPS stated it was. Left the premises at 02:35.
22/12/2017	23:54	Farhad Chowdhury	Open seem six SIA door staff outside very quiet tonight.
07/01/2018	00:08	Andrew Heron	Closed.
07/01/2018	23:35	Andrew Heron	Visit to discuss BBQ - they say that they do not want the man there, and will try to move him on as it is their land. Looked at the smoking area - still potentially not compliant as not 50% exposed. Took pictures. Will take advice from H&S.
12/01/2018	21:45	Richard Kalu	Visit to premises with Clarissa O'Toole. Premises closed ATOV.
19/01/2018	23:45	Richard Kalu	Visit to premises with John Uzodinma Okeke. Premises closed ATOV.
21/01/2018	00:51	Farhad Chowdhury	Closed.
27/01/2018	01:57	Richard Kalu	Visit to premises with Clarissa O'Toole. Premises non-operational no activity taking place at the premises ATOV.
14/04/2018	00:45	Richard Kalu	Visit to premises to complete full licensing inspection with Farhad Chowdhury. Arrived at the premises and walked up to the main entrance where SIA staff were carrying out security checks and processing patrons through the premises club scan system. Myself & Farhad Chowdhury identified ourselves to SIA staff at the entrance and asked to speak to the manager of the premises. A Mr Alfred Manasary came to the entrance door and asked myself and Farhad Chowdhury to come into the premises. When we entered the premises I noted that there were approximately X10female patrons within the premises X2 patrons were in the middle of the room dancing. We were led down a flight of stairs to the basement of the premises and met by A Mr Eric Doe. I advised Mr Doe that it was my intention to carry out a full licensing inspection of the premises. Mr Doe began discussing the issue of the shisha area at the premises with Farhad Chowdhury. Farhad tried to explain that in order for the shisha area to be compliant that it needed to be 50 / 50 i.e. 50 percent of the space needed to be

			open. Mr Doe asked myself and Farhad to come to the shisha area as he had done some alterations to make it 50/ 50 compliant. I would suggest that minor alterations have been completed which is to take a wooden structure wall to the side of the shisha lounge at the front side of the premises is still not 50 / 50 compliant. While in the shisha area the door from the premises leading to the external shisha area was being opened and closed by patrons wishing to smoke. Each time the door was opened a loud burst of amplified bass music would travel from within the venue outside. I advised Mr Doe that this was an issue and may be the reason why complaints had been received about noise coming from his premises. Mr Doe stated that he would now begin to think about installing an acoustic lobby to resolve the issue. A full inspection was carried out and the premises was found to be compliant with no breaches of the premises licence identified. Observations of the front of the premises did not identify any issues of ASB there does however remain an issue in relation to amplified music emanating from the premises traveling from the now partially open external shisha area of the premises.
26/05/2018	21:53	Andrew Heron	Closed.
31/08/2018	23:30	Richard Kalu	Visit to premises with Farhad Chowdhury. Premises non-operational ATOV.
01/09/2018	01:30	Richard Kalu	Visit to premises to check premises to see if patrons are gaining access via a side door. Observed premises and no patrons admitted into the premises and no patrons were observed being admitted entry into the premises via bypass of club Scan at the front of the premises and in breach of a specific condition on the premises licence. No ASB or compliance issues noted ATOV.
13/10/2018	02:43	Richard Kalu	Visit to premises with Clarissa O'Toole to check premises to see if patrons are gaining access via a side door. Arrived at premises and X2patrons outside the premises. Observed premises and did not witness any patrons attempting to gain or being allowed to gain access via the side door to the premises.
17/11/2018	22:05	Farhad Chowdhury	Closed.
15/12/2018	02:34	Richard Kalu	Visit to premises with Ken Andrews (Principal Environmental Health Officer). Invite for PACE interview with a Mr Alfred Mansaray – [REDACTED] hand delivered to him in person. Mr Mansaray advised that he will call in on Monday to arrange a PACE interview with Justin Williams Licensing Enforcement Officer.
23/02/2019	21:15	Farhad Chowdhury	Closed.
24/02/2019	00:31	Farhad Chowdhury	Food hygiene inspection and H&S inspection done looking at the smoking shelter, PC Crampton found one nitrous oxide bottle and spoke to manager Alfred Mansaray it was in the shisha area the security need to do better door searches. She said she will do a full

			inspection another time. No Major H&S issues needs a new fire extinguisher and service all the fire extinguishers.
13/04/2019	23:20	Charlie Jerrom	Visit to the premises with Adam Burchett Environmental Officer and Maria O'Mahoney Licensing Police to do a full licensing inspection. 2breaches of the licence were found conditions 309 and 357. I advised that a warning would follow visit regarding the breaches found ATOV. Left the premises at 23:55.Action: Notes to be appended onto APP/Complaint
13/04/2019	23:20	Charlie Jerrom	Visit to the premises with Adam Burchett Environmental Officer and Maria O'Mahoney Licensing Police to do a full licensing inspection. 2 breaches of the licence were found conditions 309 and 357. I advised that a warning would follow visit regarding the breaches found ATOV. Left the premises at 23:55. Action: Notes to be appended onto APP/Complaint
04/05/2019	01:30	Charlie Jerrom	I Adam Burchett and Tracey Crampton drove past club 701 to check if the barbeque seller was operating outside, the outside was quiet and only had SIA door staff for the two premises. Action: Append to APP
19/05/2019	00:37	Farhad Chowdhury	Closed.
25/05/2019	00:50	Farhad Chowdhury	Club 701, ground floor 516 Old Kent Road. Revisit to check smoking shelter is compliant with the Health Act 2006. The SIA staff got us to sign in a book and to explain the purpose of our visit which I completed and explained that police were not happy with the smoking shelter. Mr Mansaray took us to the rear area the smoking shelter was all covered almost 90% of the surface was covered. They had installed a concertina roof which folds and opens to cover the whole roof area. I did not see anyone smoking as they were just opening up. I advised Mr Mansaray that the concertina roof which folds should not be used it needs to stay open permanently. Something that can be closed is not Smokefree and does not comply with the law. Warning advice letter to be sent out.
28/09/2019	23:35	Farhad Chowdhury	Closed.